

Megger Sweden AB - Service & Repair form

SERVICE INFORMATION

To be filled in by Customer / Service Centers and sent together with the product.
This information is mandatory for us to process your order.

PRODUCT	SERIAL NUMBER	REFERENCE NUMBER	SHIPPING DATE
<i>Description/name of product, Part no</i>	<i>The serial number of the product</i>	<i>Your ref. number</i>	<i>YY-MM-DD</i>
NOT-TO-EXCEED VALUE Approval to proceed: <input type="checkbox"/> Calibration only, fixed price [1] <input type="checkbox"/> Yes, up to average repair price [1] <input type="checkbox"/> Yes, up to other Not-to-exceed value: <input type="text"/> <input type="checkbox"/> No, requesting for cost estimate <input type="checkbox"/> No, it is a warranty claim		CUSTOMER CONTACT PERSON (User of the unit)	ORDER CONTACT PERSON (Person preparing the order)
		<i>Name/E-mail/Tel. No:</i>	<i>Name/E-mail/Tel. No:</i>

REPORTED PROBLEM – <i>Problem reported and/or requests by Customer; repair, calibration, upgrade.</i>	
COMMENTS – <i>Condition of the unit before repair. Other information or communication made prior to the return.</i>	
SHIP TO ADDRESS	INVOICE ADDRESS

IMPORTANT INFORMATION!

- [1] Calibration price and average repair price for each product is available in the Calibration pricelist.
- Calibration is always done and charge for unless the customer specifically opposes and states it in this form.
- If cost would exceed chosen Not-to-Exceed Value a cost estimate will be provided.
- Please note requesting for cost estimate will delay service time.
- In case the customer would not accept the repair cost, a cost of 2-hour investigation will be invoiced.
- Please note the prices are ex works, Danderyd Sweden.
- Megger Sweden will not be responsible for damages caused by poor packing. Use original cases if possible.

Megger Sweden AB
BOX 724
Rinkebyvägen 19
SE-182 17 Danderyd
Sweden

T +46 8 510 195 00
F +46 8 510 195 95
E Service.Sweden@megger.com
www.megger.com
Doc. No: AA1325IE / PE009775

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